

TERMS AND CONDITIONS

- Monthly rental internet service charges, one time registration & installation charges are not refundable and transferable.
- All payments shall be payable on monthly rental internet charges together with the bill and also any other levies imposed by the State/Central Govt. from time to time.
- Service Tax shall be payable on monthly rental internet charges together with the bill and also any other levies imposed by the State/Central Govt. from time to time.
- The subscriber shall not be allowed to lease or resale the internet service as well as bandwidth.
- The company reserves the right to disconnect the internet services without giving any notice in case of non-payment of advance monthly rental charges by the subscriber.
- This acceptable use policy specifies the actions prohibited by the company of the user of the company network. The company reserves the right to modify and change the policy at any time at its own discretion.
- The company will target 90% (downtime permissible 10%) availability of link per month. No monthly rate reduction/discount will be entertained.
- Subscribers have to provide roof & terrace (if necessary) for getting broadband internet services.
- The internet service of the company shall only be used for lawful purposes. Transmission, distribution or storage of any materials in violation of any applicable laws or regulations, are strictly prohibited.
- All installed materials except LAN card are company's property. Subscribers cannot claim anything if they discontinue company's service.
- The company has every right and to get free access to the installation sight time to time for checkup and maintenance.
- Violation of system and network security is strictly prohibited. The company will investigate the incidents involving such violation and will help the legal enforcement in case of criminal activities.
- Sending unsolicited mail message without limitation, commercial advertisement and commercial announcement are explicitly prohibited. The user shall be prohibited to use the other site's mail server to replay mail without the express permission of site.
- Posting of the same or similar message to one or more news groups (excessive cross pasting or multi-pasting, also known as "spam") is strictly prohibited.
- In case of any dispute between the parties it may be referred to Arbitrator/ Arbitrators as per Arbitration Act.

**** Subscribers have to pay 20% of installation charge for getting internet services in case of discontinuation connectivity. Maximum of 6 months otherwise full installation charge is to be paid for the renewal.**